







# An Assessment of Predicted Socio-Economic Impacts of Labrador Shelf Oil and Gas Activity on Labrador Communities and Individuals

# What, how and why of the community consultation process

Presenter: Bobbie Boland

#### Context

- Environmental Studies Research Funds (ESRF) Call for proposals 2010
  - A current evaluation of the potential social and economic effects
- SEM (Sikumiut Environmental Management)
- Scenarios Report
  - Analysis of potential exploration and development scenarios
- Literature review, community profiles and community consultation

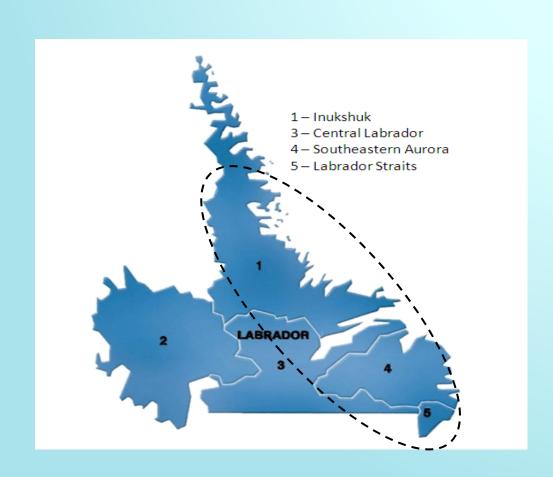




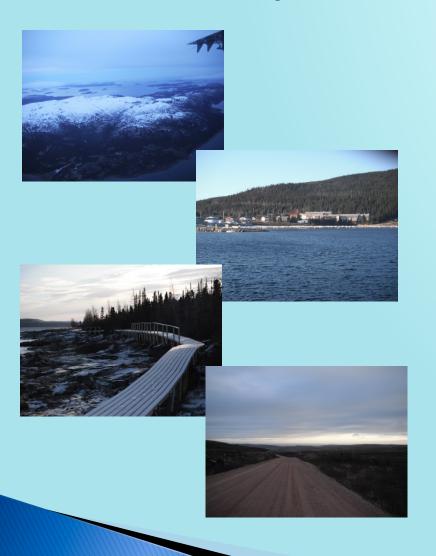




# Economic Zones covered in study



# **Community Consultation**



#### Survey

 Developed based on issues and indicators outlined in the literature review

#### **Interviews**

- Key groups
  - Regional and community governments

Provincial governments, organizations and industry



# Level of Engagement

#### 162 Surveys completed

- Age 20–74 years
- > 59% female
- ▶ 41% male
- ▶ 51% Inuit
- ▶ 12% Metis
- ▶ 37% not aboriginal



#### **Interviews and Focus Groups**

▶ 98 people

#### Interview group 1

- Supplement to survey
- Inquired about remedies, mitigation measures, community resilience, strengths and lessons learned.

#### **Interview Group 2**

 Provincial organizations and those in key leadership positions



### **Engagement Requirement**

Genuine engagement and recognition of people with a vested interest



#### **Bottom Line**

 All players have a deeper understanding of issues and concerns from their perspective and others

#### Relationship

Begun, developed – positive change



# Challenges

#### General way business is done

- Competitive process
- Setting the scope of work:
  - Whose needs drive the process?
- Expectations, obligations, standards
- Budgets (northern challenges)
- Assumption of "Who benefits from the completion of work?"
- Inclusion

#### **Benchmarks**

- For industry and regulatory bodies
- People and communities
- What works for one is not always what works for the other
- Accessibility of information is an issue



## **Bridging:**

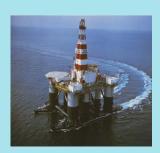
Anticipating what will make the research process inclusive, outcomes useful

#### **Scenarios Report**

Needed to offer "real time" clear information

 Pictures that helped describe the various phases of development and the options within

that phase.









# Bridging: Anticipating what information is of interest

		Overall Value		
Scenarios / Likelihood of Occurrence	Labrador Footprint	Construction Cost / Employment during Construction	Employment during Operation	Time of Operation or to Build / Construct

# Bridging:

Anticipating how to make information "real"

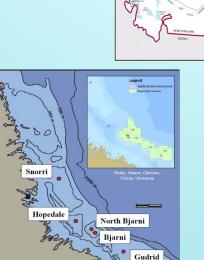
#### **Presentation**

- Pictures
- Linking to common knowledge or experience

#### **Flexibility**

Finding the best way to relate to

the material





## **Bridging:**

Anticipating how to deepen responses past basics and negatives

#### Survey

 Topics relate to experience of others in northern environments

#### Community consultation program

- Inquiring about social, health, gender, cultural, economic, agreements and effects
- Community resilience, lessons learned, mechanisms for involvement



# Implementation: With a desire for genuine engagement

#### SEM:

Reputation, contacts and previous work were critical to success.

#### Pre -travel:

Plan to meet with government reps and key organizations in each community.

#### Excitement and creativity about the work:

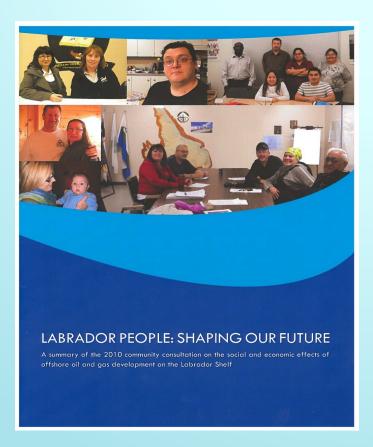
- When you feel responsible to people
- Look around and seize opportunities
  - Hotels, restaurants, Family Resource Centers, homes, classrooms, community dinners, women . . . . .

#### Intention:

To create relevant outcomes for industry and people, governments and communities

# Using every available avenue for communication:

- Voice: Labrador people
- Action: Shaping Our Future
- Interest based document





#### Voice

Values and guidelines



- Policies and mechanisms
- Pictures representative of people, communities, issues
- Clear, informative
- Offers places to go and thinking to build on
- Perspectives



# Nudge: Upon completion of the Project

#### To ESRF:

- Need to create an accessible, public document
  - Friendly, engaging, translated and with pictures.
- ESRF saw value and funded the budget

#### Getting it done:

- Rewrite
- Plain language editing
- Graphic design layout
- Permissions for inclusion of pictures

  All kept people engaged with the report



# Nudge 2

#### You know people said:

"Once completed, you should come back to our communities and report on the research.

Build a relationship with us."

#### ESRF and CAPP funded a feedback tour

 Industry representative and consultant return to communities

## Nudge 2: Getting it Done

- More avenues for genuine engagement
- Engaging with community groups for space
- Nutrition breaks
  - Fresh fruit and vegetables if possible, lots of it
- Transportation, accommodation
- Prizes
  - That help build capacity
- Radio and newspaper interviews



#### Feedback

- Very positive response for doing a feedback tour.
- "You came back with the report."
  - This is good.
- "The report actually reports on what we said."
  - This is good.
- "You could give more information on jobs and direction to young people."
  - And we did.

#### Reflections 1

#### **Engagement with communities:**

- Takes considerable time and effort.
- Often, What you put in is what you get out.

#### Scope of work:

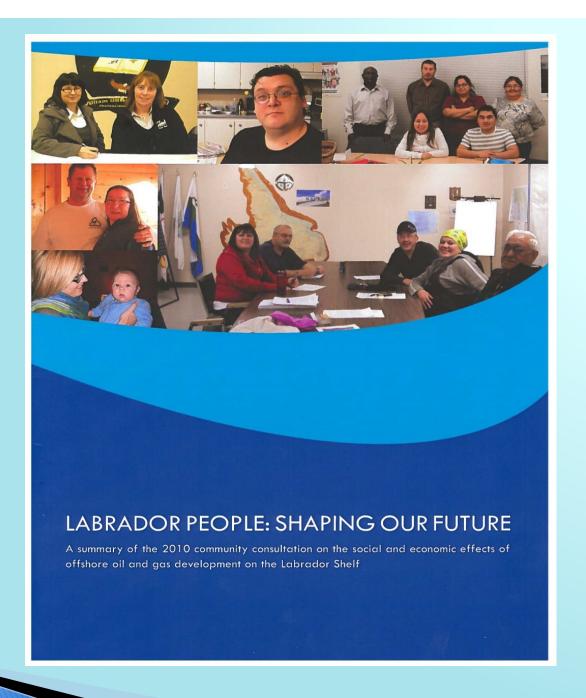
- Requiring genuine engagement needs to be reflected in the scope of work and the budget.
- Be clear from the outset as to who should benefit
  - If the assumption is that people and communities should also benefit - the scope of work should reflect it.



#### Reflections 2

- Those doing the work either need to have a strong reputation and contacts in the communities or it needs to be part of the package.
  - Capacity building opportunity?
- You have to spend time in communities.
  - Brief visits do not help build relationships. It may, if you are lucky, meet your numbers.
- Competitive arena:
  - What will get lost first? Engagement?







The full report An Assessment of Predicted Socio-Economic Impacts of Labrador Shelf Oil and Gas Activity on Labrador Communities and Individuals, can be found at <a href="http://www.esrfunds.org/pdf/189.pdf">http://www.esrfunds.org/pdf/189.pdf</a>.

<u>Labrador People: Shaping our Future – English</u> http://www.esrfunds.org/pdf/LabradorPeople-ShapingOurFuture.pdf

<u>Labrador People: Shaping our Future- Inuktitut</u> <u>http://www.esrfunds.org/pdf/LabradorPeople-ShapingOurFuture-Inuktitut.pdf</u>

Thank You

Bobbie Boland

Bobbieboland@bellaliant.net

709 437-5760